



MIGHTY LUBE®
USA SALES, INC.

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May 28, 2021

RE: COVID-19 – Business Operations Update

Dear Valued Customer:

As Michigan, as well as many other states across the country, introduces relaxed COVID-19 guidelines, vaccination availability continues to increase, and businesses move forward to fully reopen, we want to assure you that we are ready to serve your conveyor maintenance needs. While our team continues to follow safety protocols and customers' procedures to maintain safety standards, we are available both in our offices and for in-person technical service and meetings.

If you need service at your facility, please do not hesitate to contact our office at (231) 924-6160 to schedule or request a quote. Our technicians are available and can be contacted directly, as well. We are looking forward to hearing from you and resuming our normal service schedules.

In situations where we may still be unable to facilitate an in-person meeting, please know Technical Assistance is available by phone. Our manuals and brochures are available by email. Please call our office at (231) 924-6160 and we are happy to assist. You can also visit our website at www.mightylube.com or email our team at info@mightylube.com for more information.

As we begin to experience more pandemic-related improvements, it is our sincere hope that you, your loved ones, and your businesses continue to stay healthy and safe. We appreciate your business and the trust you place in Mighty Lube USA Sales, Inc. & Patco Sales and Service, Inc. to safely manage your conveyor maintenance needs.

Sincerely,

Patrick A. Brown
President